

**Danebridge
Medical Practice**

**Sandiway
Engagement
Sessions**

Session Four Thursday 22 April

New Models of Care

Supported by Cheshire West
Integrated Care Partnership

Sandiway Engagement Session no.4

Integrated Care Partnership & Care Communities Background and overview

23.04.21



Cheshire West and Chester Council and the NHS working together



**“Five more healthy
years for the people of
Cheshire West”**

You can read more about the work, ambitions and plans for the Integrated Care Partnership on [NHS Cheshire CCG website](#)

Care Communities

[Click here](#) to watch a short film from Cheshire West Integrated Care Partnership, introducing Care Communities



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Integrated Care Partnership & Care Communities: Background and overview

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Northwich Care Community - priorities

Priorities for the Northwich Care Community:

- Family Fitness – which includes Child Obesity as funding has been secured to focus on this.
- Social isolation - There is currently a review of bus services happening in CWAC, lack of transport can be a barrier to accessing activities or services. There needs to be more awareness of what services are out there and how they may be accessed for those that are socially isolated.
- Mental health support in Northwich – There is a need to develop good communications and relationships in and with the community so patients can be better supported and the organisations are supporting each other too in the process. Mental Health is not just a Mental Health Trust issue. Also, 18 to 25 year olds would be a demographic to concentrate on especially in supporting with mental health issues.

Northwich Care Community Steering Group agree that some areas of work may cross over, and impact across more than one priority area. For example, mental health and social isolation would cut across many areas/priorities. The steering group also feels it is important to get patients and members of patient participation groups involved in the Care Community Projects.

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Continued GP service provision in Sandiway

You said...

Which other practices have been asked to take on Sandiway surgery?

Has any thought been given to using community buildings in the village that could be used for GP and associated services?

If the branch surgery at Sandiway does close will the CCG support and oversee the redistribution of patients?

Sandiway surgery is a perfectly adequate facility according to the CQC inspection report. It just needs to be managed better

Has the Rural Alliance Care Community been approached to adopt and service the Sandiway and Cuddington patient community?

NB: Danebridge patients are part of the Northwich Care Community

Has any thought been given to having the patient community adopted by an NHS trust?

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Accessing primary care services

You said...

How would patients in Sandiway and Cuddington see a GP if the surgery is closed?

It is about the ability of patients to actually get to the doctor

When you remove this service the vulnerable and elderly people in the village will lose their independence leaving them worried and concerned. This doesn't just impact them but their families who have to take time to get them to a service and make arrangements to support them

In summary what you're describing as a new model of care for patients in Sandiway involves:

- Telephone triage
- Online appointments
- Visit Danebridge
- Do it yourself
- Community preventative work

We are used to getting a service at Sandiway – many of our vulnerable elderly patients cannot travel or use technology and the internet

Consider the wider community – it isn't just the vulnerable elderly but the younger population too

In the future would you be expecting us to take our own bloods too?

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Consideration the whole Danebridge patient population

You said...

If we take this opportunity now to support change it could be better for all Danebridge patients

We need to be careful not to polarise opinion – the need is to ensure that wherever Danebridge patients live they get the right and appropriate service

The public transport situation is very poor – but this isn't in the gift of the practice to resolve
If the public transport situation was resolved it would support all patients – from the whole practice population not just those from Sandiway

In the future Danebridge needs to offer a better service to all patients, wherever they live



Clinical lone working at Sandiway surgery

You said...

I have been a healthcare professional in the past and it was an incredibly daunting experience to work alone and I hope we don't feel we have to return to those times

I don't understand why lone working is an issue and I would like to see the guidance

There used to be 3 doctors at Sandiway and now there is not so it is the practice's choice to have lone workers

Sandiway Engagement Session no.1

Additional feedback from engagement session

23.04.21

It costs £12 in a taxi to travel from Sandiway to Danebridge

How is Danebridge planning for the increasing population in Sandiway and Cuddington?

What car parking is being put in place to facilitate all the extra car parking required at Kingsmead and Danebridge?

What are you doing with the section 61 monies and why are you not using them to update Sandiway?
NB: Practice confirmed they haven't received any

Number of services that now seem to be available in one practice seem to be too many – are GPs being put off as they're now expected to be a manager and not a doctor?

A lot of support can be delivered by telephone conversations – it is the perception of patients that they want to and need to have physical contact with their doctor

Perception now is that the charitable sector will take over care and support

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You said, we will

22.04.21



You
said

We
will



You said	We will
It would be REALLY helpful to clearly state what support is available NOW to reassure vulnerable people and their carers BEFORE a crisis.	<ul style="list-style-type: none">• Include the priorities of the Northwich Care Community in the summary notes of your feedback from session 4.
It would be useful to draw out what additional services/routes are in the pipeline but not landed yet.	<ul style="list-style-type: none">• Look at ways to better describe new models of care and options for accessing primary care